

GENERAL BUILDING INFORMATION

The following pages provide more detailed information on Ricoh Coliseum’s many other general services, including: parking and loading docks, the Fan Service desk, damages and repairs, public transportation and more.

PARKING AND LOADING DOCKS

Event Bus and Truck Parking: Ricoh Coliseum is equipped to provide two (2) outdoor spots at our loading area for event trucks. There is limited space (up to 10 spots) available for on-site bus and truck parking. Please see your Event Coordinator for assistance with bus and/or truck parking arrangements.

Public Parking: Ricoh Coliseum is located on Exhibition Place grounds, which contains over 7,000 parking spaces. Ricoh Coliseum has shared access with the Direct Energy Centre’s underground parking garage that houses 1,300 cars. The promoter will receive up to five (5) parking passes for the back parking pad.

North Access Door: 12’2” high x 12’1” wide

Three (3) Access Ramps to Floor: North West ramp has maximum 10 percent grade
 North Centre ramp has maximum 10 percent grade
 North East ramp has maximum 8 percent grade

GUEST SERVICES

The following services are available for guests with disabilities:

- Accessible seating is available throughout the facility.
- All public washrooms are wheelchair accessible; washrooms are available on each level for wheelchair users and their attendants.
- Wheelchair escorts are available from the main gates to your seat.

Fan Service representatives are available to assist you before, during and after your visit to Ricoh Coliseum. Our friendly and knowledgeable representatives can be found at the red Fan Service booth just inside our main gates, behind section 117. Fan Service representatives are available to assist you with ticket

and seating issues, lost and found, lost children, arena directions as well as general inquiries and concerns. On non-event days, Fan Services can be reached by phone at (416) 815-5584.

DAMAGES AND REPAIRS

A pre- and post-event inspection of the event areas will be conducted by the Building Manager or Event Coordinator, with the event promoter to note the damaged areas inside and outside the building.

Any type of damage to the facility or goods belonging to Ricoh Coliseum is to be reported immediately to the Event Coordinator. The event promoter is responsible for all costs related to any repairs, replacements or cleaning due to the use of Ricoh Coliseum by the promoter, or its artists and attractions.

PUBLIC TRANSPORTATION

Ricoh Coliseum is easily accessible by public transportation:

- For TTC information call (416) 393-4636 or visit www.ttc.ca
- For GO Transit information call (416) 869-3200 or visit www.go transit.com

WEBSITE

Visit the official website of Ricoh Coliseum for schedules, event and facility information: www.ricohcoliseum.com.

WILL CALL

Fans may pick up pre-ordered tickets at the Ticket Office, where several windows are designated for Will Call. Fans are discouraged from leaving tickets anywhere else for pick up.

RICOH COLISEUM

WEST ANNEX

